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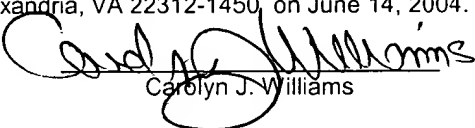
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
Statement of Substance of Interview	Atty. Docket No. VIGN1240-1
Applicant Sean M. McCullough	
Application Number 09/681,763	Date Filed 06/01/91
Title Method for Client-Side Personalization	
Group Art Unit 2177	Examiner Robinson, Greta Lee
Confirmation Number: 7624	

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Technology Center 2100

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

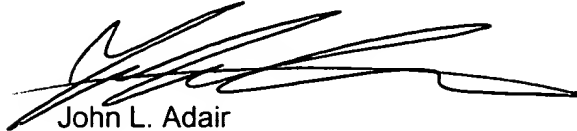
<p align="center"><u>Certificate of Mailing Under 37 C.F.R. §1.8</u></p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22312-1450, on June 14, 2004.</p> <p align="center"> Carolyn J. Williams</p>
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In response to the Examiner interview conducted on May 12, 2004, and the Interview Summary mailed by the Examiner on May 13, 2004, Applicant hereby submits a Statement of the Substance of the Interview.

On May 12, 2004, Paul Loomis of Vignette Corporation, John Adair of Gray Cary Ware & Freidenrich LLP ("Gray Cary") and Steve Sprinkle of Gray Cary spoke with Examiner Greta Robinson regarding claim 1 of United States Patent Application No. 09/681,763. The interview did not include discussions of exhibits or prior art, nor did the interview include any demonstrations. Moreover, no particular amendments were discussed. Messrs. Loomis, Adair and Sprinkle and Examiner Robinson discussed the meaning of the term "personalization rule". Examiner Robinson stated that she understands a rule to be a series of steps and Mr. Loomis clarified that a personalization rule is a series of one or more steps that act on information about or associated with a user. Mr. Loomis also contrasted a personalization rule with a profile. Applicant will submit formal remarks that the term personalization rule is a term that would be understood by those of ordinary skill in the art.

Respectfully submitted,

Gray Cary Ware & Freidenrich LLP
Attorneys for Applicant

A handwritten signature in black ink, appearing to read 'John L. Adair', with a long horizontal flourish extending to the right.

John L. Adair
48,828

Dated: June 11, 2004
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